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documents/aspr-tracie-tacoalition-financial-models-

webinar-qa.pdf

ASPR TRACIE: Three Domains



- Self-service collection of audience-tailored materials
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- Unpublished and SME peer-reviewed materials highlighting real-life tools and experiences



- Personalized support and responses to requests for information and technical assistance
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- Area for password-protected discussion among vetted users in near real-time
- Ability to support chats and the peer-to-peer exchange of user-developed templates, plans, and other materials



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Webinar Objectives

- Learn about different HCC financial models
- Discuss financial models lessons learned, benefits, and challenges



Virginia Healthcare Coalitions

- Six regional healthcare coalitions across
 Virginia
 - Follows Hospital Trauma Regions
- Geographically Diverse
- VDH emphasize Public / Private Partnerships
- Close relationship between Public Health and Hospital Preparedness program



Financial Model Overview

- Virginia has always placed significant value in placing resources as close to the situation as possible
- VDH has stringent financial controls to ensure money is used appropriately in partnerships
- Virginia has three financial models in place:
 - 501c3
 - Fiscal Agent
 - Consolidation by State Hospital Association



Key Benefits Experienced

- By partnering with existing systems, overhead is kept low
- Fiscal agents allow HCC to operate as separate entity, without having to run organizational infrastructure
 - Partnering with VDH EMS Councils allows for consistency between VDH funded regional entities, and leverages existing and new partnerships.
- Significant Autonomy of Coalitions



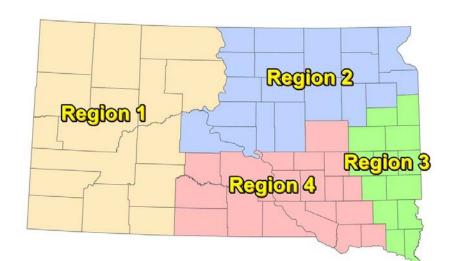
Key Challenges Faced/ Issues/ Lessons Learned

- Public / Private partnerships are key
- Using existing regions and organizations leverages relationships already formed
- Fiscal independence is key to a healthy coalition.



South Dakota Healthcare Coalition (SDHC)

 One statewide healthcare coalition comprised of four regional healthcare coalitions for planning and responding to an event.



- Each Planning Region has an Executive Committee that provides leadership for the Region and budget decisions.
- Regional Fiduciary Agent from each Planning Region monitors reporting expenditures, grant requirements and compliance, and expends funds as directed by the Executive Committee.



Advantages/Benefits

- Efficient means for decision making.
- Supports the concept that each Region is unique yet promotes Statewide Projects.
- Promotes identification and meeting the needs of each Region.
- Accountability and Communication among the Executive Committee, DOH, and SDHC Membership.



Disadvantages/Challenges

- Difficult to find an organization/individual(s) willing to take on additional duties.
- Discontinuation of base award grants means added duties for the fiduciary for reimbursement to SDHC members.



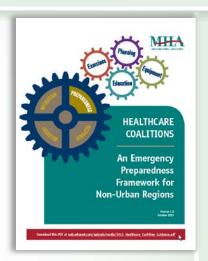
Networks and Partnerships

- Structure and Financial Model
 - Centralized through the hospital association
 - MHA as the fiduciary agent, convener and facilitator
 - Organized as five unique coalitions in rural Missouri

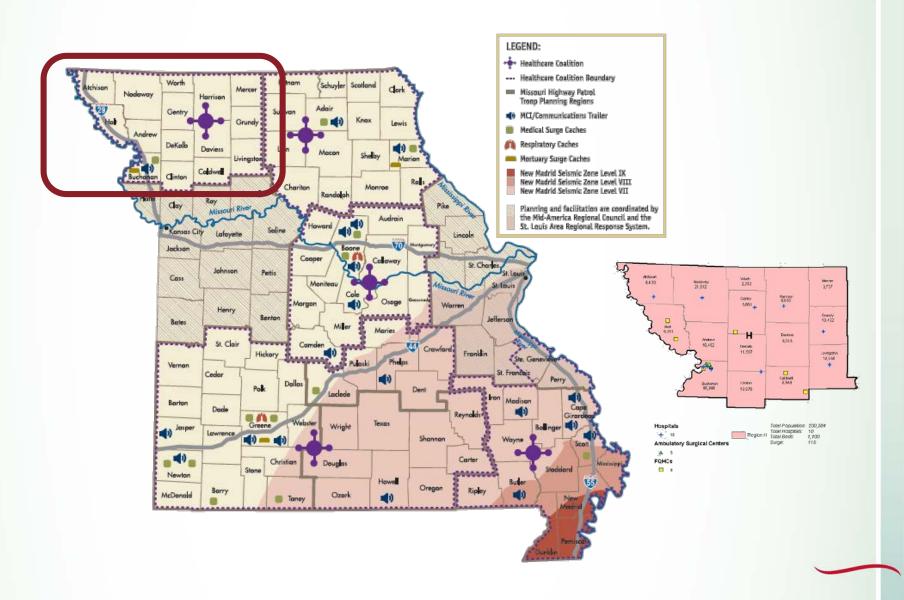


- Guidance
- Plans
- Purchases
- Regional assets for communication, surge and continuity of operations

Hospital Survey	2010	2011	2012	2013	2014	2015	2016	2017
Participate in a health care coalition	43%	69%	85%	91%	92%	91%	90%	95%



Rural America: Northwest Missouri



Reflection











Washoe Co

Andrea Esp Coordinato

Inter-Hospital Coordinating Council (IHCC)

- Established in 1994
- Geographical Boundary: Washoe County, NV
 - 6,600 square miles
 - Population of approximately 435,000
- 46 participating agencies
 - Hospitals, EMS, LTC, Dialysis, PH, EM, Home Health, Hospice, school districts, tribes, MRC, ARC, VA, Mental Health, National Guard, Donor Network, surgery centers
- Over 230 licensed healthcare and partner agencies with the region
- Coordination of trainings, exercises and plan development



IHCC Financial Model Overview

- Fiscal agent: Local health authority (LHA)
- \$279,714: Project funding for BP1
 - Only ASPR funding
- Coalition leadership provides input and final approval of budget
- Coalition financial subcommittee approvals all expenditures and scope of work progress monthly
- Expenditures directed by yearly goals and HVA



Key Benefits Experienced

- Continuity of core members
- Coalition has direct oversight
- Coalition members dedicate how funds will be spent
- Transparency across all levels
- Increased accountability of all members



Key Challenges Faced/ Issues/ Lessons Learned

- New LHA internal processes needed to be developed
 - Administration buy-in
 - Slow bureaucratic processes
- Unable to receive donations
- Only one funding source



About the Northwest Healthcare Response Network

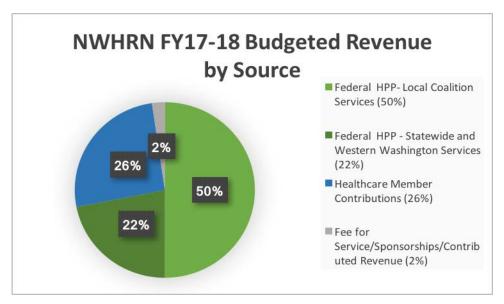
 Non profit healthcare coalition serving Central Puget Sound, WA

- Serve the continuum of care and coordinate with public health, emergency management and private sector
- Serve the state and PNW region's medical services epicenter





NWHRN Financial Model Overview



- Operating as a Washington State non-profit corporation and 501(c)3 since Jan 2014
- 1 of 6 coalitions in WA
- Subcontract for all HPP funding directly with DOH
- Healthcare member-contributor model
- All staff employed by NWHRN
- \$ focuses on personnel for planning, training and exercise, not purchasing equipment



Benefits

- Independent governance led and driven by healthcare in collaboration with public health and other partners
 - More "neutral" and able to be adaptive to healthcare needs beyond jurisdictional boundaries
- Mission and business purpose is for larger community benefit, not just grant requirements
- As 501c3, greatest flexibility to pursue diverse revenue sources
- Some flexibility in hiring and procurement processes



Considerations and Lessons Learned

- As a small independent business:
 - Must implement and manage all of our own internal systems (IT, HR, Financial, Legal/Risk Management/Compliance, Program Operations)
 - Must maintain sufficient cash on hand to cover expenses (reimbursable grant) and maintain financial health as a small business
 - Start up costs can be significant depending on coalition size/budget



Considerations and Lessons Learned cont'd

- Significant time and resources needed to generate and manage new revenue. Success requires:
 - Adequate business systems
 - Non-federal revenue to finance fundraising
 - Community visibility/awareness and commitment to mission
 - Ongoing demonstration of ROI and value and good stewardship of contributors
 - Engaged and strategic governance
- \$\$ comes with expectations and priorities that do not always align with grant priorities



Los Angeles County HCC Disaster Coalition Advisory Committee

- One healthcare coalition based on MHOAC response model
- 10-14 million residents, commuters and visitors
- 4,000 sq miles of urban, rural and wilderness area
- 88 cities
- Coalition Representation
 - 102 hospitals
 - 4 Local Health/Mental Health Departments
 - 71 EMS providers (Private and Public)
 - 1 EMS Agency
 - 190+ dialysis centers (ESRD Network 18)
 - 700+ long term/intermediate care facilities (CAHF)
 - 160+ Community Health Center sites (CCALAC and ACN)
 - 2 professional organizations (LACMA and HASC)
 - 250+ Ambulatory Surgery Centers (CASA)
 - 800+ Home Health and Hospice
 - 2 MRCs and 1 hospital focused surge unit
 - 8 DMACs
 - 2 emergency management offices





⁺ Numbers are approximate since they change frequently

Local Government Agency as the Fiscal Agent

- Department of Health Services (Government)
- Medical Health Operational Area Coordinator (MHOAC)
- Authorized in 1980 by California Health and Safety Code sec. 1797.153
- Program includes preparedness, response, recovery and mitigation functions consistent with the State Emergency Plan, to include at a minimum developing a medical and health disaster plan, policy and procedures with its partners
- Program encompasses seventeen functions and coordination activities to assure management of medical and health resources



Key Benefits Experienced

- Accountability-Sound financial processes and controls are in place
- Continuity-Minimal overhead since staff is already in place
- Consistency-Reinforces existing system of planning, response and recovery i.e.
 MHOAC
- Resiliency-Additional funding resources not related to HPP or PHEP have built stronger day to day activities



Key Challenges Faced/ Issues/ Lessons Learned

- Slow bureaucratic processes with no latitude for adjustments- no flexibility
- Financial staff unfamiliar with grant requirements and deadlines
- Procurement, contract and hiring challenges
- Unable to receive donations





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HEALTHCARE EMERGENCY PREPAREDNESS INFORMATION GATEWAY

Discussion with Panelists



Does your coalition have (or are seeking) non- Hospital Preparedness Program (HPP) funding sources?



Do you track in-kind time and materials in any way?



What features of your financial model makes hiring/ purchasing easier or more difficult?



Question & Answer





Contact Us











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HEALTHCARE EMERGENCY PREPAREDNESS
INFORMATION GATEWAY

Back Up Slides



Panelists

- Patrick Ashley, CEM, State Hospital Coordinator, Office of Emergency Preparedness, Virginia Department of Health
- Terry Crammer, Chief, Disaster Services, Los Angeles County EMS Agency
- Andrea Esp, MPH, CPH, CHES, Public Health Emergency Response Coordinator, Division of Epidemiology and Public Health Preparedness, Washoe County Health District (NV)
- Onora Lien, MA, Executive Director, Northwest Healthcare Response Network (WA)
- Alexandra Little, Regional Public Health Preparedness Coordinator,
 South Dakota Department of Health
- **Bob Mauskapf,** MPA, Colonel, USMC (ret), Director, Office of Emergency Preparedness, Virginia Department of Health
- **Deb Moeller**, Finance Director, Prairie Lakes Healthcare (SD)
- **Leslie Porth,** Ph.D., MPH, R.N., Senior Vice President of Strategic Quality Initiatives, Missouri Hospital Association

